

**SHAHEED BHAGAT SINGH COLLEGE  
(University of Delhi)**

**STUDENT FEEDBACK FORM**

Name: \_\_\_\_\_ Roll No.: \_\_\_\_\_ Semester: \_\_\_\_\_

**A. GENERAL INFORMATION**

STREAM	COURSE OF STUDY		SELECT (✓)	
<b>COMMERCE</b>	<b>1</b>	<b>M.COM</b>		
	<b>2</b>	<b>B.COM (HONS.)</b>		
	<b>3</b>	<b>B.COM.</b>		
<b>HUMANITIES</b>	<b>4</b>	<b>B.A. (HONS.) IN</b>	<b>ECONOMICS</b>	
	<b>5</b>		<b>ENGLISH</b>	
	<b>6</b>		<b>GEOGRAPHY</b>	
	<b>7</b>		<b>HINDI</b>	
	<b>8</b>		<b>HISTORY</b>	
	<b>9</b>		<b>POLITICAL SCIENCE</b>	
	<b>10</b>	<b>B.A. PROGRAMME</b>		
<b>SCIENCE</b>	<b>11</b>	<b>B.Sc (HONS.) IN</b>	<b>MATHEMATICS</b>	

Tick the appropriate one: (✓)

GENDER	<b>Male</b>	<b>Female</b>	<b>Others</b>			
RESIDENCE	<b>Delhi</b>	<b>NCR</b>	<b>Others</b>			
If NCR or Others, specify the state you belong to: _____						
Are you staying in a PG / Rented Accommodation:		YES		NO		

## B. EDUCATIONAL FEEDBACK

Select any one option ( ✓ )

1. How frequently do you attend your classes?

Once a week	Twice a week	Thrice a week	Regularly (all classes)
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If you **attend** all your classes regularly, then state the reason WHY?

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If you **do not attend** your classes, then state the reason WHY?

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Are you communicated in advance about any changes or cancellation in the scheduled classes?  
( ✓ ) tick

Yes	No
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2. How often do you approach your teachers before or after the classes? ( ✓ ) tick

Once a week	Once a fortnight	Once a month	Never
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3. Are your teachers available when you approach them during college working hours? ( ✓ ) tick

Yes	No
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4. Do you find your teachers interesting and easy to understand?

If <b>YES</b> , what do you find interesting.	
If <b>NO</b> , why and what do you consider uninteresting.	
How would you like your teachers to make the teaching more interesting?	

5. Do your teachers provide you with additional study material / notes and other learning inputs for clarity and understanding of the subject? (√) tick

Yes	No
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6. Have you ever approached any of your teachers for Career Guidance and Assistance? (√) tick

Yes	No
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If <b>YES</b> , what type of response did you get?	
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7. For each of the following questions, please select (√) your ratings (level) by circling on the score of 1 to 4. Higher the score better the perception / experience.

<b>Scale</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>
<b>Descriptors</b>	<b>Average</b>	<b>Good</b>	<b>Very Good</b>	<b>Excellent</b>

S. No.	How would you rate the following?	SELECT and Encircle any One			
		1	2	3	4
1.	Extent of syllabi covered in the class	1	2	3	4
2.	Overall experience with internal assessment	1	2	3	4
3.	Integration of theory and Practical classes (wherever applicable)	1	2	3	4
4.	Opportunity to participate in activities beyond the classroom (Workshops/ Projects / Fieldwork)	1	2	3	4
5.	Student Teacher Interaction	1	2	3	4
6.	Opportunities to work in a team	1	2	3	4
7.	Overall learning environment	1	2	3	4

### C. COLLEGE AND ADMINISTRATIVE INFRASTRUCTURE AND SUPPORT

For each of the following questions, please select (√) your ratings (level of experience) by circling on the score of 1 to 4. Higher the score better the perception / experience.

Scale	1	2	3	4
Descriptors	Average	Good	Very Good	Excellent

S. No.	How would you rate the following?		SELECT and Encircle any One			
			1	2	3	4
1.	Physical infrastructure of the college Library		1	2	3	4
2.	Collection of books, journals and reading material of the college Library		1	2	3	4
3.	Support and assistance of the Library Staff		1	2	3	4
4.	Infrastructure of the college Computer Laboratory		1	2	3	4
5.	Support and assistance of Staff at the college Computer Laboratory		1	2	3	4
6.	Infrastructure of the Laboratory	Geography Lab	1	2	3	4
	Support and assistance of the Staff	Geography Lab	1	2	3	4
7.	Infrastructure of the Laboratory	Mathematics Lab	1	2	3	4
	Support and assistance of the Staff	Mathematics Lab	1	2	3	4
8.	Amenities and Assistance provided at the college Sports ground		1	2	3	4
9.	Support and assistance of the college Office Staff		1	2	3	4
10.	Fulfilling the duties and responsibilities of <u>Complaint Redressal Committees</u> in the college		1	2	3	4
11.	Fulfilling the duties and responsibilities of <u>Discipline Committee</u> of college		1	2	3	4
12.	Canteen facilities:	Food quality	1	2	3	4
		Ambience	1	2	3	4
		Support staff	1	2	3	4
13.	Wi-Fi and Internet facility		1	2	3	4

14.	College Website	1	2	3	4
15.	Class room Infrastructure	1	2	3	4
16.	Girls Common Room ( only for female students )	1	2	3	4
17.	Drinking water facility	1	2	3	4
18.	Washroom Cleanliness and maintenance	1	2	3	4
19.	Greenery in the college campus	1	2	3	4
20.	Cleanliness and maintenance of college premises	1	2	3	4

Provide suggestion that you have to improve the existing infrastructure in the college campus:

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**D. EXTRA CURRICULAR ACTIVITIES**

1. Do you take part in any sports activity at the college? ( √ )tick

Yes	No
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If yes, specify the activity (game): \_\_\_\_\_

2. The sport facility in the college is used by you as: ( √ )tick

An Amateur	Sportsperson	Professional
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3. Are you satisfied with the equipment, amenities, and assistance available and provided for your practice and training sessions for these activities? ( √ ) tick

Yes	No
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4. Do you take part in any Extra Curricular Activities (ECA) in the College? ( ✓ ) tick

Yes	No
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If yes, please specify the activity:

ECA	( ✓ ) tick the activity
Fine Arts	
Dance	
Dramatics / Street Play	
Debate	
Music	
Photography	
Any other, <i>then specify</i>	

5. Are the practice sessions for the above activities organized regularly? ( ✓ ) tick

Yes	No
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6. Are you satisfied with the amenities, and assistance available at the college for these ECA activities? ( ✓ ) tick

Yes	No
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7. Are you involved in organizing any of these activities? ( ✓ ) tick

Yes	No
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If yes, please state your role? .....

What are your suggestions to improve the facilities further in the college: .....

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8. Do you participate in activities of **NCC, NSS, WDC, ECO-CLUB**, organized in the college campus?

Yes	No
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If **YES**, then in what way .....

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9. Have you been a part of the Organizing team of any of these activities and their events:

Yes	No
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10. Have you won prizes and awards for winning competitions organized under the Cultural Events and other activities?

Yes	No
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11. Do you think such Cultural Events and Activities are useful and add to the all round development of the students of the college?

Yes	No
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12. Any other **SUGGESTION**?

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**STUDENT FEEDBACK MECHANISM**

- The students are encouraged to give the FEEDBACK in the prescribed form.
- Students can download the FEEDBACK form from the College Website and submit the same to the office or use the suggestion box to return the same.
- Filling the feedback form is voluntary
- The feedback information received shall be used to improve the overall standards in the college both on academic and non-academic facilities.

**REDRESSEL MECHANISM**

- The feedback form to be scrutinized and specific suggestions can be discussed and incorporated by the respective committees.
- Feedbacks related to Academic Questions /Classes to be discussed first at the *Departmental Level*
- If required, will be taken up by the *Academic Supervisory Committee*
- If not resolved, will be referred to a committee formed at the next higher level by the management (Principal / Competent Authority)